

Made to move you™



GIVING PEOPLE FREEDOM TO CONNECT AND THRIVE IN A TALLER, FASTER, SMARTER WORLD

Otis is the global leader in the manufacture, installation and servicing of elevators and escalators. We move 2 billion people a day and maintain about 2.2 million customer units worldwide – the industry’s largest service portfolio. You’ll find us in the world’s most iconic structures, residential and commercial buildings, transportation hubs, and everywhere people are on the move.

\$13.7B

2022 net sales

69K

colleagues

~2.2M

customer units maintained

~41K

field professionals

>200

countries and territories served

>1,400

branches and offices



SPACE NEEDLE

Built for the 1962 World’s Fair, the Space Needle became part of the Seattle experience and a globally recognized city icon. Otis installed the original space-age-style elevators and maintained them ever since. In 2022, Otis was chosen to modernize the elevator system.



SMRT Trains

Otis completed a major six-year project in Singapore in August 2022, refurbishing 231 escalators across 42 stations on the North-South and East-West lines, operated by SMRT Trains. Each escalator has been upgraded with new safety features, higher-efficiency technology and new energy-saving controllers.



NEW BUND CENTER

The 270-meter skyscraper is the tallest in the New Bund district in Shanghai, China. Otis provided more than 50 elevators and escalators, the Otis ONE™ IoT solution, Compass® 360 destination-management system, and integrated more than 10 robots for the center.

OTIS

Learn more at [otis.com](https://www.otis.com)

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WELCOME TO TOMORROW

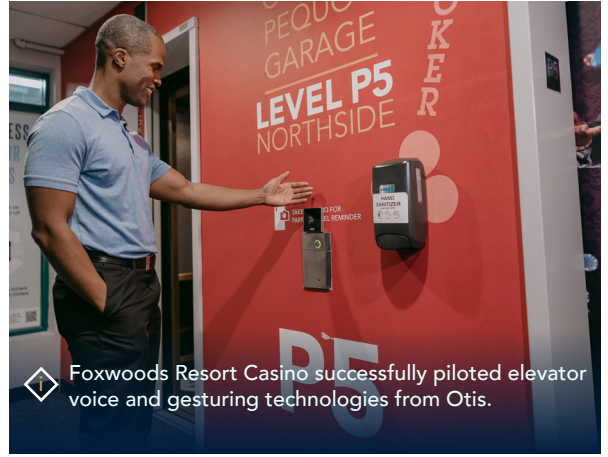
With our new Gen3™ and Gen360™ connected elevator platforms, we've reimagined what elevators can be for passengers and customers alike.

Smart sensors, Bluetooth technology, cloud-based APIs (application programming interfaces) and other Internet of Things technologies all contribute to the hyper-intelligence that defines this new generation of elevators.

Both systems build on the proven design and flat-belt technology of Otis' best-selling Gen2® elevators and the Otis ONE™ IoT solution monitors equipment health in real time, 24/7.

And with the eCall™ Plus smartphone app, passengers can summon their elevator remotely for a touchless experience. The new Otis eView™ in-car display streams infotainment for passengers and can connect them with the OTISLINE® customer support center via video chat in the event of an emergency.

Our service mechanics now carry iPhone devices loaded with an expanding suite of Otis-built proprietary apps designed specifically to improve our responsiveness and quickly get units back into service.



◆ Foxwoods Resort Casino successfully piloted elevator voice and gesturing technologies from Otis.

<p>GEN2® FAMILY OF ELEVATORS Our bestselling elevator, the Gen2 is prized for its energy efficiency, reliability, and smooth, quiet ride – benefits made possible by its flat-belt technology and compact design. Configurations are available for residential, commercial, hospitality, medical and infrastructure settings.</p>	<p>SKYRISE® ELEVATOR Our most advanced high-rise system yet, the SkyRise elevator integrates industry-leading technologies with space-saving design. The controller employs adaptive motion profiling to reduce energy consumption, while a patented control algorithm ensures a smooth ride.</p>	<p>SKYBUILD™ CONSTRUCTION ELEVATOR The SkyBuild internal construction elevator transports work crews quickly, comfortably and safely during construction. It rises with the building and once construction is complete, SkyBuild converts into a SkyRise elevator for permanent use.</p>	<p>LINK™ ESCALATORS Reliable, safe and stylish, our Link commercial escalators are designed for easy maintenance and ultimate uptime. Our public escalators are engineered to handle the high traffic demands of busy metros and airports, year after year.</p>
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OTIS ENVIRONMENTAL, SAFETY & GOVERNANCE (ESG)

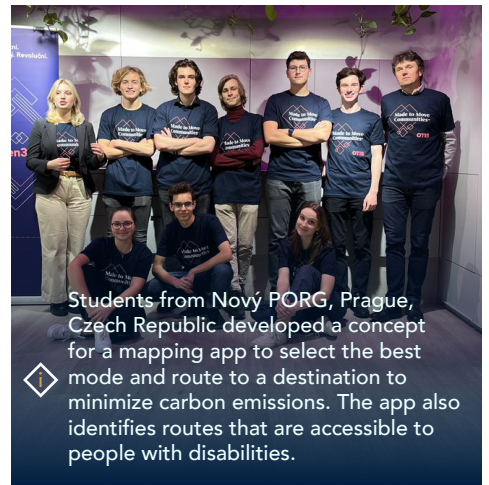
Our ESG priorities align with our business strategy in terms of financial success and community impact.

We intend to deliver continued progress toward 13 goals that support health & safety, environment & impact, people & communities, and governance & accountability.

Details about ESG initiatives and progress at Otis [can be found in our 2022 ESG Report](#), released in April 2023.

Made to Move Communities™

We aim to inspire student innovators globally to apply creative, technology-based solutions to address mobility challenges in underrepresented communities. A solid grounding in STEM subjects helps prepare students for a rapidly evolving workforce.



◆ Students from Nový PORG, Prague, Czech Republic developed a concept for a mapping app to select the best mode and route to a destination to minimize carbon emissions. The app also identifies routes that are accessible to people with disabilities.



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